

Have you checked our [educational offerings](#) on our US website (www.dynavoxtech.com)? There is an incredible amount of materials to support the InterAACT framework, page sets, practical applications, archived virtual classrooms etc that you can view at your leisure [Worth a look!](#)

WE'RE EXTENDING THE *TRADEUP!* PROGRAM – AGAIN!!

In July's Dynamic E-Voices we announced that due to popular demand (what a great phrase) we had extended the *TradeUP!* Program until September 1st. We have had many requests to be able to part exchange older devices later in the year so we have decided on one FINAL extension – until December 31st 2007. This means you can still get 20% discount off a new V or V Max if a fully working 3100 (or Series 4) is traded in, and even 10% off if a non working device is traded in.

Call the helpline on 01384-446789 or speak to your Product Specialist for further details.

(Please note this offer cannot be used with any other offer, discount, trade in or price reduction)

Remote Support for the V and V Max

We are now set up to offer remote support of V's and V Max's. This means that if you have a problem and we are not sure whether the product needs to be returned, or we are having problems understanding what is happening, we can remotely access your device (with your consent of course) and even watch whilst you operate it and show us the problem. All you need is the device connected to the Internet. We have already used this on a couple of occasions which has saved time, effort and money for clients and/or us.

New Folding Bluetooth Keyboard for V/V Max and Palmtop/iChat

We have introduced a folding Bluetooth keyboard that will link, wirelessly, to the V or V max and the Palmtop or iChat. The keyboard has full sized keys yet when folded is a mere 145mm x 100mm (5.7" x 3.9") and comes complete with a carry case. This is a much easier way to program devices or use the other facilities, like emailing on the V, and costs just £69.95. The part number is AAC-BT-KYBD. It is available ex stock immediately.

New Product Specialist for North London and Eastern UK

We have appointed Mike Storey as the new Product Specialist for the North London/Eastern UK region. Mike comes to us with vast experience of working in the education sector of the disability industry in Peterborough and has a passion for helping people with special needs get the products they need. We have now moved to 6 Product Specialists as we endeavour to further improve our customer service around the UK. Mike will spend the next few weeks in training before taking up his territory work later in the year.

This addition allows us to redesign all the areas to ensure all 6 Product Specialists have smaller regions to manage which should, hopefully, make them more able to respond to needs quicker than ever. We will publish the new areas and which Product Specialist looks after which counties as soon as we can and well before Mike starts to accept appointments.

DV4/MT4 end of line

Since announcing the end of line for the DV4/MT4 last month we have had questions regarding the logic for this. These devices were launched in October 2003, so have been in use for 4 years. The reason for stopping production is two fold, firstly the dwindling supply of ready available components needed, and we must ensure we can maintain those products already in the field, and secondly, the reduction in the demand for them since the launch of the V and V Max. However we WILL continue to support and maintain them AND we are even planning a new software release to overcome some of the previously identified problems – so we are, as always, committed to supporting our clients and their DynaVox products.

And finally, if you know anyone who is not receiving these updates and who should, please ask them to email their details to carl.white@dynavox.co.uk and we'll add them to our email mailing list