

This edition of Dynamic E-Voices is a “keeping you up to date” version.

Great deals on 3100 upgrades!

We are pleased to be able to announce a great trade in deal for 3100 devices from now until June 2007. We are offering 20% discount off a new Series 4 if the 3100 is in full working order, and even 10% if it isn't! If the need is to trade up to a different device e.g. a MightyMo or MiniMo we will still allow a discount, albeit only 10% for a fully working 3100 and 5% if it isn't working. Call the helpline on 01384-446789 or speak to your Product Specialist to see what discount you can get off a new device. (Please note this offer cannot be used with any other offer, discount, trade in or price reduction)

Palmtop and iChat news I – charger recall

We are trying to contact every user/carer or person with responsibility for a Palmtop or iChat purchased from DynaVox UK prior to November this year. There is a very slight risk of an electrical fault with the current charger and plug adaptor supplied with this device and we have replacement chargers available at no cost. If you do have responsibility for one of these devices and the charger has not been replaced, please call the helpline on 01384-446789.

The chance of a problem is very small but we would rather remove all risk.

Palmtop and iChat news II – End of Line

Hewlett Packard, the manufacturers of the small Palmtop PC that we use in these devices has now stopped production. Although we stocked up with as many devices as we could get hold of, we have now run out. We will be changing to use a different palm PC in the new year, but in the meantime we are unable to supply any more of these products. We will of course continue to maintain the devices we have already sold and will announce the arrival of the new units as soon as they are available.

3100 device repairs

Please note that with immediate effect, due to our suppliers ceasing production of certain components we will be unable to replace the PCB's in any 3100 over 5 years old or the LCD display in the DynaVox 3100. Products under 5 years old and those under extended warranty are not affected by this, nor are repairs to 3100's over 5 years old that do not need one of these 3 components changed. We hope our trade in offer will help when any of these problems do occur.

Staff news

We are delighted to be able to announce that Sue Robins, from the help line, gave birth to a son, Adam, on October 24th (7 lbs 10 oz), and that both are doing fine. As many of you will know, Tania is also expecting in January, but has not had such an easy pregnancy as Sue, and therefore, there have been times when our helpline team has been down by half, which has undoubtedly caused some delays in getting the telephones answered. We apologise for this and are doing everything we can to ensure that we continue the high level of service that we normally provide.

Save £500 (30%) on a brand new Dynamo (one only!)

We currently have ONE brand new Dynamo for sale, (a duplicated order). The product has never been used and even the manuals are unwrapped. It comes with a full years warranty and a carry case and is priced at £1,200 (a saving of over £500 or 30%). First come first served! Please call the helpline to arrange purchase. We also have a couple of second hand ones at £895 each – again contact the helpline

Second hand MiniMo for sale

We also have a second hand MiniMo for sale at a price of £1,100 – less than half the price of a new one. It comes with a full years warranty and has just had the latest main board installed! Again first come first served!